

Cover Page

10-10-16-132006-andyd273-new.pdf

jlwarranty - Andy - Auburn

WARRANTY REPAIR ORDER

STERN, VALERIE KAITLYN
1 PVT KNANDEL LN
BEEVILLE, TX 78102

Work Phone	R/O Open Date	R/O Number
361-658-7485	10/04/16	6033134/1
Home Phone	R/O Close Date	Cross Reference #
361-947-3131	10-4-16.	
Body	Mileage In	Mileage Out
FWD 4DR PREMI	24964	24964
License Number	Service Advisor	
	RONNY MANCIAZ	
	Delivery Date	In-Service Date
	10/31/14	10/31/14

Year	Make	Model
2014	BUICK	ENCORE
Vehicle Identification Number		Color
KL4CJDSB1EB732322		BROWN

E979

DESCRIPTION OF SERVICE AND PARTS

Email: itzvalerie@gmail.com

#2 - 9102276: INSPECT INFLATABLE RESTRAINT SENSING AND
DIAGNOSTIC MODULE CALIBRATIONS PER 16007
Cause: ZFAT PERFORMED RECALL 16007
Op: 9102276: (0090) (9090) INSPECT INFLATABLE
RESTRAINT SENSING AND DIAGNOSTIC MODULE
CALIBRATIONS PER 16007

Tech: IPG/1769 0.30hrs @ 90.43

INSPECT INFLATABLE RESTRAINT SENSING AND
DIAGNOSTIC MODULE CALIBRATIONS

INFLATABLE RESTRAINT SENSING AND DIAGNOSTIC
MODULE REPROGRAMMING WITH SPS W.C.C-S30A2

Sub-Total Labor: 9.00 27.13

COST

AMOUNT

9.00

27.13

ACCOUNT #

LABOR

9.00

27.13

PARTS

.00

METHOD

SUBLET

.00

SHOP SUPPLIES

.00

SALES TAX OR TAX I.D.

.00

RECEIPT #

DEDUCTIBLE

.00

TOTAL DUE

9.00

27.13

SIGNATURE X

SD1200DB
RMANC9242

AZTEC CHEVROLET LLC
Repair Order

10/04/16
17:45:01

===

STE
E97
KL4

R0 # 6033134

Technician Time Log
R0 Total

.50

4

Op*

Line	Tech	Date	D/S	Start	End	Hours	Elapse	en
1	IPG	10/04/16	S	9:53	10:12	.30		
				Line Subtotal		.30		
2	IPG	10/04/16	S	10:12	10:26	.20		
				Line Subtotal		.20		
								00

F12=Cancel F5=Refresh

Bottom D
13

F3=Exit F8=Print F12=Cancel

STERN, VALERIE KAITLYN
1 PVT KNANDEL LN
BEEVILLE, TX 78102

Home Phone	RO Code Date	RO Number
361-947-3131	10/04/16	6033134
Work Phone	Time Received	Time Promised
361-658-7485	8:42	10/04 17:00
Key Tag #	Current Mileage	Mileage Out
843	24964	24,964
Body	Engine Code	Service Advisor
FWD 4DR PREMI	LUV	RONNY MANCI
License Number	Delivery Date	in Service Date
	10/31/14	10/31/14

Year	Make	Model
2014	BUICK	ENCORE
Vehicle Identification Number		Color
KL4CJDSB1EB732322		BROWN

E979

Email: itzvalerie@gmail.com

#1 - MISC: MISC REPAIRS

C/S THAT THE REAR VIEW MIRROR HAS COME OFF CHECK A
ND ADVISE

Re-Alined.

W
W
W

#2 - 9102276: INSPECT INFLATABLE RESTRAINT SENSING AND DIAGNOSTI
C MODULE CALIBRATIONS PER 16007

9713 Verify calibration old # 13592879, new # 13518038 program SDM
as per Recall 16007 w/cc: S30A2

#3 - 10A: PERFORM GM MULTI-POINT INSPECTION

9713 perform Multi Point. (Signature)

9102276
ZFAT
Recall 0090/9090

W
W

Original Estimate:

.00

I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereon. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.
© 1008 ARKONA, Inc. - Dealership Application Group (800) 542-1028

Customer Signature

Customer Number: 68529

Invoice No: 494822



WARRANTY

PAGE 1

1096 W. State Street, Alliance, Ohio 44601
Phone: (330) 823-1100 · Fax: (330) 823-2936
Toll Free: 877-9LAVERY

TAMMY M FRANK
HARRY W BURCHET

8012 THOMAS RD

LISBON, OH 44432-9713

Home: 330-831-4372 Bus: :330-831-4372 Cell: 3308314372

Email: EMAIL|BIZZYBLONDE1974@ROCKETMAIL.COM|HOME

SERVICE ADVISOR: 909 MARK CUVA

COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN / OUT		TAG
BLACK	11	CHEVROLET CRUZE	1G1PF5S98B7136157			56464	56464	T157V
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11FEB16 D			WAIT 04OCT16		0.00	CASH	04OCT16	
R.O. OPENED		READY		OPTIONS: SOLD-STK:M491 DLR:528320 ENG:1.4 Liter MFI DOHC Turbo TRN:AUTOMATIC 1)ALLSTATE WARRANTY, MAX00928473, 877-20 (More...)				
14:27 04OCT16		15:45 04OCT16						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER SAYS THE TURN SIGNALS ARE NOT WORKING - SOP

CAUSE: TURN SIGNAL LEVER MALFUNCTION

CONCERN CODE: 0590

7442380 TURN SIGNAL SWITCH REPLACEMENT

90 W40 0.70

1 20941129 (S)SWITCH

FC: 6579

PART#: 20941129

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

2859

4003 TPARTS

1558

6287 TLABOR

....,56464 TURN SIGNAL LEVER MALFUNCTION REPLACED TURN SIGNAL LEVER AND
....,CHECKED OPERATION OK BASE TIME .4HRS ADD TIME TO DIAGNOSE .3HRS

B CUSTOMER SAYS THE TRUNK WILL NOT OPEN FROM TH OUTSIDE BUTTON-SOP
CAUSE: OUTSIDE TRUNK RELEASE BUTTON OPEN

CONCERN CODE: 0523

1414100 REAR COMPARTMENT LID WIRING HARNESS REPLACEMENT

90 W40 0.90

1 95217560 LAMP

FC: 7079

PART#: 95217560

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

3731

5223 TPARTS

2003

8084 TLABOR

....,56464 OUTSIDE TRUNK RELEASE BUTTON OPEN REPLACED TRUNK RELEASE
....,TOUCH PAD AND CHECKED OPERATION OK

COST, SALE, & COMP TOTALS

10151

23597

0

Service Department Hours

Monday and Thursday
8:00 AM to 7:00 PM

Tuesday, Wednesday and Friday
8:00 AM to 5:30 PM

Saturday
8:00 AM to 12:00 PM

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION**TOTALS**

LABOR AMOUNT	\$	143.71
PARTS AMOUNT	\$	92.26
GAS, OIL, LUBE	\$	0.00
SUBLET AMOUNT	\$	0.00
MISC. CHARGES	\$	0.00
TOTAL CHARGES	\$	235.97
LESS INSURANCE	\$	0.00
SALES TAX	\$	0.00
PLEASE PAY THIS AMOUNT	\$	235.97

X4512.280_1

Warranty Copy**Page 1 of 1**

5 Testing - 10-11-16 10:08:31 AM

Technician Copy

CUSTOMER #: 68529

TAMMY M FRANK
HARRY W BURCHET

8012 THOMAS RD

LISBON, OH 44432-9713

HOME: 330-831-4372 CONT :330-831-4372 CELL: 3308314372

EMAIL: IZZYBLONDE1974@ROCKETMAIL.COM



WORKORDER
494822

PAGE 1

LAVERY
AUTO FAMILY
"EXPERIENCE THE DIFFERENCE"

1096 W. State Street, Alliance, Ohio 44601
Phone: (330) 823-1100 · Fax: (330) 823-2936
Toll Free: 877-9LAVERY

SERVICE ADVISOR: 909 CUVA, MARK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	11	CHEVROLET CRUZE	1G1PF5S98B7136157		56464/	T157V
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
11FEB16 D			** WAITER **		0.00	CASH
R.O. OPENED		READY	OPTIONS: SOLD-STK:M491 DLR:528320 ENG:1.4 Liter MFI DOHC Turbo			
04OCT201614:27			TRN:AUTOMATIC 1)ALLSTATE WARRANTY, MAX00928473, 877-20			

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	None		W40	CUSTOMER SAYS THE TURN SIGNALS ARE NOT WORKING - SOP CC: <i>Auth TO Diag 10/4/16 2:30</i>
# B	None		W40	CUSTOMER SAYS THE TRUNK WILL NOT OPEN FROM TH OUTSIDE BUTTON-SOP CC: <i>Auth TO Diag 10/4/16 2:30</i>
# C			W40	CUSTOMER SAYS THE SHIFTER FEELS GRITTY WHEN GOING FROM DRIVE TO PARK CC: <i>Auth TO Diag 10/4/16 2:30</i>

RO# 494822

VIN# 1G1PF5S98B7136157

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ _____

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X *[Signature]*
CUSTOMER SIGNATURE

