



*Thomson-MacConnell
Cadillac Inc.*

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**WORK ORDER
WARRANTY COPY *ORIGINAL*
56609
September 22, 2016
Svc. Adv: 399 - Perkins, Russel
Cust. Ph.: (859) 635-9335**

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09/29/2016 10:28:45

| | |
|---|---|
| To: Thomas Lloyd 5700 Lakewood Drive Melbourne KY 41059 Email: tom.lloyd@insightbb.com | Year: 2012 Veh Id: 24018 Unit #: CS505253 Make: Cadillac License #: Model: Srx Luxury Collection Odo. In: 68,521 Color: Gld mist met Odo. Out: V.I.N.#: 3GYFNDE33CS505253 Next Service: 10/2/2016 Date In: 09/22/2016 In Service Date: 01/31/2012 Out: 09/29/2016 Cases: 6 Ext. War: - - (mo/) - D: \$0.00 Promised Time: 00/00/0000 00:00:00 AM Call When Ready: |
|---|---|

Case: 2 cust report drivers seat belt wont retract

| | | |
|---|------------------------|-------------------|
| Trans. Type: Regular Vehicle Transaction | Labor Code: | Auth Code: |
| Fail Code: | Complaint Code: | |

Cause:

| Quantity | Description/Correction | RHrs | OHrs | IHrs | Cost | Price | Total |
|----------|--------------------------------|------|------|------|----------|----------|----------|
| 1 | 19301477 - Belt kit - Warranty | | | | \$120.48 | \$168.67 | \$168.67 |
| | | 1.2 | 0.0 | 1.2 | \$30.30 | \$120.88 | \$120.88 |

Tech Cause: Internal fault with retractor spring.labor operation 6451050
 Tech Comments: Diagnosed driver's seat belt concern,replaced driver's seat retractor side belt assembly,deployed pyrotechnic device as required. - Warranty
 Completed by Technician number: Frnk

Misc: \$0.00 **Labor:** \$120.88 **Parts:** \$168.67 **Prepaid Parts Amt:** \$0.00 **Case Total:** \$289.55

Case: 3 cust report noise in front end ,while driving,and turning

| | | |
|---|------------------------|-------------------|
| Trans. Type: Regular Vehicle Transaction | Labor Code: | Auth Code: |
| Fail Code: | Complaint Code: | |

Cause:

| Quantity | Description/Correction | RHrs | OHrs | IHrs | Cost | Price | Total |
|----------|---------------------------------------|------|------|------|---------|----------|----------|
| 2 | 22918669 - MOUNT,FRT STRUT - Warranty | | | | \$33.92 | \$47.49 | \$94.98 |
| | | 1.9 | 0.0 | 1.9 | \$47.98 | \$191.39 | \$191.39 |

Tech Cause: Front upper strut mounts worn causing noise when turning.Labor oper.8033791
 Tech Comments: Diagnosed front suspension noise concern,replaced both front worn strut mounts. - Warranty
 Completed by Technician number: Frnk

Misc: \$0.00 **Labor:** \$191.39 **Parts:** \$94.98 **Prepaid Parts Amt:** \$0.00 **Case Total:** \$286.37

Case: 4 cust report fluid leaking on garage floor

| | | |
|---|------------------------|-------------------|
| Trans. Type: Regular Vehicle Transaction | Labor Code: | Auth Code: |
| Fail Code: | Complaint Code: | |

Cause:

| Quantity | Description/Correction | RHrs | OHrs | IHrs | Cost | Price | Total |
|----------|------------------------------|------|------|------|--------|--------|--------|
| 1 | 12660159 - Gasket - Warranty | | | | \$2.64 | \$3.70 | \$3.70 |

2 jlwarranty Andy - Rubin - 10/6/16 11:22:31 AM