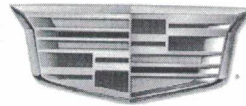


**Thomson-MacConnell  
Cadillac Inc.**

2820 Gilbert Ave  
Cincinnati, Ohio 45206  
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**WORK ORDER  
WARRANTY COPY \*ORIGINAL\*  
# 56609  
September 22, 2016  
Svc. Adv: 399 - Perkins, Russel  
Cust. Ph.: (859) 635-9335**

Page 1 of 6  
09/29/2016 10:28:45

<b>To: Thomas Lloyd</b>  <b>5700 Lakewood Drive</b>  <b>Melbourne KY</b> <b>41059</b>  <b>Email: tom.lloyd@insightbb.com</b>	<b>Year: 2012 Veh Id: 24018 Unit #: CS505253</b> <b>Make: Cadillac License #:</b> <b>Model: Srx Luxury Collection Odo. In: 68,521</b> <b>Color: Gld mist met Odo. Out:</b> <b>V.I.N.#: 3GYFNDE33CS505253 Next Service: 10/2/2016</b> <b>Date In: 09/22/2016 In Service Date: 01/31/2012</b> <b>Out: 09/29/2016 Cases: 6</b> <b>Ext. War: - - ( mo/ ) - D: \$0.00</b> <b>Promised Time: 00/00/0000 00:00:00 AM Call When Ready:</b>
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**Case: 2** cust report drivers seat belt wont retract

**Trans. Type:** Regular Vehicle Transaction

**Labor Code:**

**Auth Code:**

**Fail Code:**

**Complaint Code:**

**Cause:**

Quantity	Description/Correction	RHrs	OHrs	IHrs	Cost	Price	Total
1	19301477 - Belt kit - Warranty				\$120.48	\$168.67	\$168.67
		1.2	0.0	1.2	\$30.30	\$120.88	\$120.88

Tech Cause: Internal fault with retractor spring.labor operation 6451050

Tech Comments: Diagnosed driver's seat belt concern,replaced driver's seat retractor side belt assembly,deployed pyrotechnic

device as required. - Warranty

Completed by Technician number: Frnk

**Misc: \$0.00 Labor: \$120.88 Parts: \$168.67 Prepaid Parts Amt: \$0.00 Case Total: \$289.55**

**Case: 3** cust report noise in front end ,while driving,and turning

**Trans. Type:** Regular Vehicle Transaction

**Labor Code:**

**Auth Code:**

**Fail Code:**

**Complaint Code:**

**Cause:**

Quantity	Description/Correction	RHrs	OHrs	IHrs	Cost	Price	Total
2	22918669 - MOUNT,FRT STRUT - Warranty				\$33.92	\$47.49	\$94.98
		1.9	0.0	1.9	\$47.98	\$191.39	\$191.39

Tech Cause: Front upper strut mounts worn causing noise when turning.Labor oper.8033791

Tech Comments: Diagnosed front suspension noise concern,replaced both front worn strut mounts. - Warranty

Completed by Technician number: Frnk

**Misc: \$0.00 Labor: \$191.39 Parts: \$94.98 Prepaid Parts Amt: \$0.00 Case Total: \$286.37**

**Case: 4** cust report fluid leaking on garage floor

**Trans. Type:** Regular Vehicle Transaction

**Labor Code:**

**Auth Code:**

**Fail Code:**

**Complaint Code:**

**Cause:**

Quantity	Description/Correction	RHrs	OHrs	IHrs	Cost	Price	Total
1	12660159 - Gasket - Warranty				\$2.64	\$3.70	\$3.70

2 jlwarranty Andy - Rubin 10/6/16 11:22:31 AM