

# **Cover Page**

**10-10-16-132006-andyd273-new.pdf**

**jlwarranty - Andy - Auburn**

# WARRANTY REPAIR ORDER

STERN, VALERIE KAITLYN  
 1 PVT KNANDEL LN  
 BEEVILLE, TX 78102

Work Phone	R/O Open Date	R/O Number
361-658-7485	10/04/16	6033134/1
Home Phone	R/O Close Date	Cross Reference #
361-947-3131	10-4-16.	
Body	Mileage In	Mileage Out
FWD 4DR PREMI	24964	24964
License Number	Service Advisor	
	RONNY MANCIAZ	
	Delivery Date	In-Service Date
	10/31/14	10/31/14

Year	Make	Model
2014	BUICK	ENCORE
Vehicle Identification Number		Color
KL4CJDSB1EB732322		BROWN

E979

DESCRIPTION OF SERVICE AND PARTS	COST	AMOUNT
Email: itzvalerie@gmail.com		
#2 - 9102276: INSPECT INFLATABLE RESTRAINT SENSING AND DIAGNOSTIC MODULE CALIBRATIONS PER 16007 Cause: ZFAT PERFORMED RECALL 16007 Op: 9102276: (0090) (9090) INSPECT INFLATABLE RESTRAINT SENSING AND DIAGNOSTIC MODULE CALIBRATIONS PER 16007 Tech: IPG/1769 0.30hrs @ 90.43 INSPECT INFLATABLE RESTRAINT SENSING AND DIAGNOSTIC MODULE CALIBRATIONS INFLATABLE RESTRAINT SENSING AND DIAGNOSTIC MODULE REPROGRAMMING WITH SPS W.C.C-S30A2 Sub-Total Labor: 9.00 27.13	9.00	27.13

ACCOUNT #	LABOR	9.00	27.13
	PARTS		.00
METHOD	SUBLET		.00
	SHOP SUPPLIES		.00
	SALES TAX OR TAX I.D.		.00
RECEIPT #	DEDUCTIBLE		.00
	TOTAL DUES	9.00	27.13

SIGNATURE X 

SD1200DB  
RMANC9242

AZTEC CHEVROLET LLC  
Repair Order

10/04/16  
17:45:01

===  
STE  
E97  
KL4

RO # 6033134

Technician Time Log  
RO Total

.50

4

Op\*

Line	Tech	Date	D/S	Start	End	Hours	Elapse	en
1	IPG	10/04/16	S	9:53	10:12	.30		
				Line Subtotal		.30		
2	IPG	10/04/16	S	10:12	10:26	.20		
				Line Subtotal		.20		

00

F12=Cancel F5=Refresh

Bottom D  
13

F3=Exit F8=Print F12=Cancel

STERN, VALERIE KAITLYN  
 1 PVT KNANDEL LN  
 BEEVILLE, TX 78102

Home Phone	361-947-3131	RO Date	10/04/16	RO Number	6033134
Work Phone	361-658-7485	Time Received	8:42	Time Promised	10/04 17:00
Key Tag #	843	Current Mileage	24964	Mileage Out	24,964
Year	2014	Make	BUICK	Model	ENCORE
Body	FWD 4DR PREMI	Engine Code	LUV	Service Advisor	RONNY MANCI
Vehicle Identification Number	KL4CJDSB1EB732322	Color	BROWN	License Number	E979
Delivery Date	10/31/14	In Service Date	10/31/14		

Email: itzvalerie@gmail.com

#1 - MISC: MISC REPAIRS  
 C/S THAT THE REAR VIEW MIRROR HAS COME OFF CHECK A  
 ND ADVISE *re-glued.*

W  
W  
W

#2 - 9102276: INSPECT INFLATABLE RESTRAINT SENSING AND DIAGNOSTI  
 C MODULE CALIBRATIONS PER 16007

W  
W

*9713 Verify calibration old # 13592879, new # 13518038 program SDM  
 as per Recall 16007 w/cc: 530A2*

#3 - 10A: PERFORM GM MULTI-POINT INSPECTION

*9713 perform Multi Point *aka**

*9102276  
 ZFAT  
 Recall 0090/9090*

Original Estimate: .00

I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Customer Signature

Customer Number: 68529

Invoice No: 494822



\*WARRANTY\*

TAMMY M FRANK  
HARRY W BURCHET

8012 THOMAS RD  
LISBON, OH 44432-9713

Home: 330-831-4372 Bus: :330-831-4372 Cell: 3308314372

Email: EMAIL|BIZZYBLONDE1974@ROCKETMAIL.COM|HOME

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1096 W. State Street, Alliance, Ohio 44601  
Phone: (330) 823-1100 · Fax: (330) 823-2936  
Toll Free: 877-9LAVERY

SERVICE ADVISOR: 909 MARK CUVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	11	CHEVROLET CRUZE	1G1PF5S98B7136157		56464 56464	T157V	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11FEB16 D			WAIT 04OCT16		0.00	CASH	04OCT16
R.O. OPENED	READY	OPTIONS: SOLD-STK:M491 DLR:528320 ENG:1.4 Liter_MFI DOHC Turbo TRN:AUTOMATIC 1)ALLSTATE WARRANTY, MAX00928473, 877-20 (More...)					
14:27 04OCT16	15:45 04OCT16						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER SAYS THE TURN SIGNALS ARE NOT WORKING - SOP  
CAUSE: TURN SIGNAL LEVER MALFUNCTION

CONCERN CODE: 0590

7442380 TURN SIGNAL SWITCH REPLACEMENT

90 W40 0.70

1 20941129 (S)SWITCH

FC: 6579

PART#: 20941129

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

1558 6287 TLABOR

,,,,,56464 TURN SIGNAL LEVER MALFUNCTION REPLACED TURN SIGNAL LEVER AND  
,,,,,CHECKED OPERATION OK BASE TIME .4HRS ADD TIME TO DIAGNOSE .3HRS

\*\*\*\*\*

B CUSTOMER SAYS THE TRUNK WILL NOT OPEN FROM TH OUTSIDE BUTTON-SOP

CAUSE: OUTSIDE TRUNK RELEASE BUTTON OPEN

CONCERN CODE: 0523

1414100 REAR COMPARTMENT LID WIRING HARNESS  
REPLACEMENT

90 W40 0.90

1 95217560 LAMP

FC: 7079

PART#: 95217560

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

2003 8084 TLABOR

,,,,,56464 OUTSIDE TRUNK RELEASE BUTTON OPEN REPLACED TRUNK RELEASE  
,,,,,TOUCH PAD AND CHECKED OPERATION OK

\*\*\*\*\*

10/5 ET

COST, SALE, & COMP TOTALS 10151 23597 0

**Service Department Hours**

**Monday and Thursday**  
**8:00 AM to 7:00 PM**  
**Tuesday, Wednesday and Friday**  
**8:00 AM to 5:30 PM**  
**Saturday**  
**8:00 AM to 12:00 PM**

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION

TOTALS

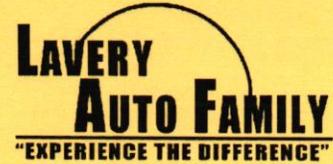
LABOR AMOUNT	\$ 143.71
PARTS AMOUNT	\$ 92.26
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 235.97
LESS INSURANCE	\$ 0.00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 235.97

**Technician Copy**

CUSTOMER #: 68529



**WORKORDER**  
494822



**TAMMY M FRANK**  
**HARRY W BURCHET**

PAGE 1

8012 THOMAS RD  
LISBON, OH 44432-9713  
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1096 W. State Street, Alliance, Ohio 44601  
Phone: (330) 823-1100 · Fax: (330) 823-2936  
Toll Free: 877-9LAVERY

SERVICE ADVISOR: 909 CUVA, MARK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	11	CHEVROLET CRUZE	1G1PF5S98B7136157		56464/	T157V	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11FEB16 D			** WAITER **		0.00	CASH	
R.O. OPENED	READY	OPTIONS: SOLD-STK:M491 DLR:528320 ENG:1.4 Liter MFI DOHC Turbo TRN:AUTOMATIC 1)ALLSTATE WARRANTY, MAX00928473, 877-20 (More...)					
04OCT201614:27							

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	None		W40	CUSTOMER SAYS THE TURN SIGNALS ARE NOT WORKING - SOP  CC: <i>Auth to Diag 10/4/11 2:30</i>
# B	None		W40	CUSTOMER SAYS THE TRUNK WILL NOT OPEN FROM TH OUTSIDE BUTTON-SOP  CC: <i>Auth to Diag 10/4/11 2:30</i>
# C			W40	CUSTOMER SAYS THE SHIFTER FEELS GRITTY WHEN GOING FROM DRIVE TO PARK  CC: <i>Auth to Diag 10/4/11 2:30</i>

RO# 494822  
VIN# 1G1PF5S98B7136157

**EXCLUSION OF WARRANTIES**

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

**AUTHORIZATION FOR REPAIRS**

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ \_\_\_\_\_

AUTHORIZED BY  X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X *[Signature]*  
CUSTOMER SIGNATURE

